

BARNSLEY METROPOLITAN BOROUGH COUNCIL

Central Area Council Meeting:

18th May 2015

Agenda item: 3

Report of Central Area Council Manager

COVER REPORT

Central Area Council – Performance Management Report- May 2015

Recommendations

It is recommended that:

- 1. Members note the contents of the Performance Management Report attached at Appendix 1;**
- 2. Members note the issues raised from the Performance Report and agree the associated recommendations and actions outlined in this cover report;**
- 3. If the Core Assets Review Panel recommends that the contract should be terminated at the end of Year 1, members delegate the decision to formally terminate the contract to Wendy Lowder, Service Director for Stronger, Safer and Healthier Communities, in consultation with the Review Panel.**
- 4. Should the Core Assets contract be terminated, a Central Council sub-group be established to consider any future service provision for young people aged 13-19 years.**

Purpose of the Report

Part A of the Central Council Performance report attached at Appendix 1 provides Central Council members with an aggregate picture of how the following five Central Council contracted services and 6 Central Working Together Fund projects are contributing to the achievement of each of the three Central Area Council's agreed outcomes and social value objectives:

Contracted Services:

- RVS – Reducing loneliness and isolation in older people
- YMCA- Improving health and wellbeing of children aged 8-12 years

- Core Assets-Improving health and wellbeing of young people aged 13-19 years.
- Kingdom Security Ltd- Environmental enforcement
- Twiggs Grounds Maintenance Ltd.

Central Working Together Fund Projects:

- Exodus Project
- BCDP
- Hope House Hub
- Homestart
- Penny Pie Park
- Higham Cricket Club

As requested at the last meeting of Central Area Council a brief description for each of the 6 projects above can be found at Appendix 2.

Statistical information from the Private Sector Housing and Enforcement service which commenced on 1st April 2015, will be included in the next Performance Management report.

Part B provides Central Council members with a summary performance management report for each of the five services for which a quarterly contract management report and meeting has taken place since the previous report.

If formal contract monitoring has not taken place since the last meeting, a brief general update is provided.

In addition to the information provided in the summary report, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

Part C provides Central Council with a summary performance management report for each of the 6 Central Working Together Fund Projects.

Members should note that due to quarterly monitoring dates and scheduled dates for Central Council meetings, there may be a significant time lag on some of the information provided.

Performance Report –Issues and associated recommendations for action

The YMCA, Twiggs Grounds Maintenance, and Kingdom Security contracts are performing satisfactorily with no significant issues identified.

The potential to extend the Kingdom contract to 31st March 2016 has been explored as part of the Central Council Review of priorities exercise. Proposals in relation to this can be found under agenda item 4 of today's meeting.

Following the priority review exercise it was proposed that more emphasis is placed on addressing the health and wellbeing needs of children and young people as part of the

Year 2 programme of the YMCA contract. Further information in relation to this can be found at agenda item 4.

RVS is under performing in a number of areas but the main area of concern relates to the shortfall in initial assessments completed, which is significantly below target. As a result of learning from the first year of the contract it is proposed that the opportunity is now taken to review the original targets set at the contract start and formally agree revised targets for Year 2.

An interim contract management meeting with **Core Assets** has taken place over the last period when some improvement in performance was noted. However, Core Assets continues to under-perform in a number of areas.

A break option that enables termination of the contract at the end of Year 1 has been built into the Core Assets contract. This requires written notice to be provided at least one month before the end of Year 1. The Quarter 3 monitoring report and associated Quarter 3/Annual Review contract management meeting will be critical in determining whether the Core Assets service should continue into Year 2, or be terminated at the end of Year 1.

It is proposed that a recommendation about the Core Assets contract is made by the Review Panel following the meeting on 4th June 2015.

If this results in a recommendation to terminate the Core Assets contract at the end of Year 1 the decision to formally terminate the contract should be delegated to Wendy Lowder, Service Director for Stronger, Safer and Healthier Communities, in consultation with the Review Panel.

Should it be required, the formal notice to terminate the contract would need to be sent out no later than 28th June 2015, giving one month's notice for the contract to end on 28th July 2015.

If the contract was to be terminated, and within the context of the content and recommendations of the Priority Review paper being considered at today's meeting under agenda item 5, it is proposed that a Central Council sub-group be established to consider any future service provision for young people aged 13-19 years.

Appendices

Appendix 1: Central Council Performance Management Report- May 2015

Appendix 2: Central Working Together Fund –Project descriptions

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18/05/15